



CASE STUDY: MERLIN INFORMATION SYSTEMS

THE CHALLENGE

IT support company Merlin Information Systems was moving its centre of operations to Budapest. But its blue chip clients relied on their existing, UK-based numbers staying the same.

THE SOLUTION

Aaron was surprised when we explained we could convert these indispensable numbers to Non-Geographic status – meaning, like 0800 numbers, they could be terminated wherever necessary.

THE RESULT

“Diva converted 100 numbers within a few weeks, without disruption to our clients. The UK-based number range is now effectively virtual, not tied to a physical location.”

Aaron Dutch

