



# CASE STUDY: ROUNDHAY ST JOHNS PRIMARY

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## THE CHALLENGE

The paper based correspondence system created a lot of waste, was expensive and time consuming. The system often failed as it relied on pupils delivering the letters, which often got misplaced or left at school.

## THE SOLUTION

To install the Diva Txt system which allows us to correspond with all parents simply and reliably. When asked 95% of parents asked to be put on the system.

## THE RESULT

The direct result was a cost saving of 50% and in addition to that we have reduced our paper use and significantly reduced the amount of time required to implement the service.

