

Working Together...

We understand the importance of providing a flexible partner experience. It's important to us that you can compete profitably in a price sensitive market.

That's why our partner scheme covers the entire Diva Telecom product range and gives you the backing of a secure and long-term relationship.

Business Partners

You contract directly with us so that you retain full ownership of your customers, enabling you to offer complete solutions to your customers, with us supplying all, or a specified part, of a solution under your management.

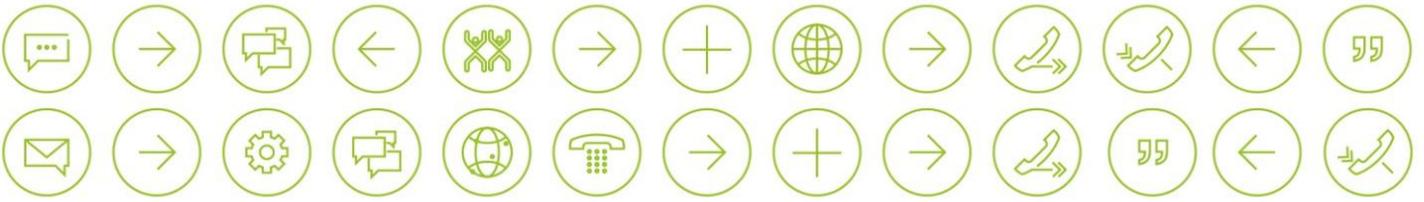
- Retain ownership of all your customer communications
- Generate additional revenue from wider solutions
- Add value to your core services, providing a competitive advantage for your business

White Labelled Solutions

Diva's White label solutions enable you to offer innovative, feature rich services to your customers under your own brand.

We have developed our portals so they are easy to use and jargon free, allowing our partners to offer value-added products to their core services.

Your clients will be able to securely login through your fully branded portal to manage their services.



SMS

Diva's White Label SMS offering, enables you to offer your own fully branded text-messaging platform to your customers.

Your clients will be able to securely login through your customised login page to use your services. Once logged in, your clients will be able to manage their campaign data, send and receive messages, purchase messages, send ad-hoc SMS messages via email, access fully branded user guides and track delivery status of sent messages.

We provide you with a comprehensive web interface, to manage all aspects of your service:

- Build and Activate client accounts
- Add message purchases to a client's account
- Export your client's transactions to your billing platform
- View message volumes and other business information

Audio Conferencing

Diva's White Label conferencing offering, enables you to provide your own fully branded Audio Conferencing interface to your customers.

Your customers will have access to all of the features currently offered on the Diva Conferencing portal.

Your clients will be able to access a comprehensive web portal allowing them to securely login through your branded login page to manage their room, open additional rooms, customize rooms, set up call recording and view live and historical call data.

We provide you with a comprehensive web interface, to manage all aspects of your service:

- Build and Activate client accounts
- Offer both PAYG and post-paid accounts
- Offer clients bespoke greetings
- Offer a wide range of international access numbers to post-paid clients providing seamless connections world-wide to a single room
- Identify individual cost centres using Project accounting codes (PAC) to generate billing information quickly

Diva Partner Portal

Diva's white labelled Partner Portal, offers you access to manage your inbound and outbound telecom products via your own fully branded reseller portal, backed by the knowledge and expertise of Diva Telecom.

Outbound

- Install new phone lines and transfer existing installations
- Manage phone lines and associated line services
- Run diagnostic testing on phone lines when investigating faults
- Activate Carrier Pre-Select (CPS) or Indirect Access (IDA)
- Design and manage your own calls and rentals tariffs
- Full and detailed call reports

Inbound

- Design and manage your own calls and rentals tariffs
- Order and manage all UK number ranges and price points
- Order and manage international numbers from over 100 countries
- Added value of fully branded sophisticated call routing platforms
- Full and detailed call reports

General

- Integrated CRM system includes ticketing and order tracking function
- Full and detailed call reports
- Robust billing portal
- Create and send branded invoices
- Add and Manage sub-resellers
- Competitive wholesale rates
- End user access
- Step by step help guides and knowledgebase